

Grievances and Disputes Policy

The Executive Committee will elect a Grievances & Disputes Committee ("G&D Committee") on an annual basis. Membership will comprise a minimum of three to a maximum of four people with one member being elected Chairperson. The G&D Committee will be formed within three months after the AGM from nominations at a Monthly Soccer meeting.

If a grievance or dispute, relating to the running of the Club or Team, can not be resolved informally, then it shall be referred in writing by a club member to the G&D Committee. The referral should clearly state the nature of the grievance, the attempts to resolve it and resolution sought. Referrals should be addressed to:

The Chairperson: Grievances & Disputes Committee – Thornleigh Soccer Club – PO Box 631 Pennant Hills NSW 1715

The G&D Committee will convene within 14 days from written receipt of the grievance. NOTE: The Committee will not convene unless the Grievance / Dispute has been documented and signed.

In order to bring about a speedy resolution to a matter referred to it, the G&D Committee, consisting of any two members, together with the Chairperson, may decide on an issue by majority. Decisions made by the G&G Committee will be final.

The G&D Committee is required to report on the incident to the next general Monthly Club Meeting.

Disputes relating to the appointment, performance or behaviour of coaches and managers should be brought initially to the attention of the Age Co-ordinator for resolution.

If the Age Co-ordinator can not resolve the issue then this is to be referred to the Executive Committee for resolution.